

Welcome to
Frome Nursing Home's
Edition 5 2026 Newsletter



EXCELLENCE * PEOPLE-DRIVEN * INTEGRITY * COMPASSION

newsletter

EDITION 5 2026

EDITION 5

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Hello From Sherin

Welcome to Edition 5 of our newsletter! We are excited to share some wonderful news with you all. Thanks to the dedication and commitment of our entire team, we are proud to announce that we have achieved 'Good' in all areas following our recent CQC inspection. This is an incredible accomplishment, and it truly reflects the care, compassion, and professionalism shown every single day. A huge thank you to everyone involved.

We've also been busy making our environment even more warm and welcoming. The Parsonage bathroom has been fully redecorated with a beautiful beach theme, creating a bright, calming, and refreshing space for everyone to enjoy and there's more to come! We have additional refurbishments planned to ensure that our family members and visitors feel comfortable, relaxed, and at home.

Thank you once again for being part of our community and we hope you enjoy reading.

Feedback



"It's a lovely home to live in."

"Relatives praised staff for promoting independence and choice. One said, "They go the extra mile to make things nice..."

"Staff have taken into account my relative's past experiences."

"Thank you for caring for my Grandmother in her final months, you all do a hard job brilliantly."

Recent Activities & Events

This year's Shrove Tuesday brought together all the best ingredients, laughter, and plenty of pancake flipping. Our lively pancake-toss competition quickly became the highlight of the day, with enthusiastic flips sending pancakes soaring in every direction. Amid the friendly rivalry and flying batter, the home filled with laughter and unforgettable moments, making it a Shrove Tuesday we'll be smiling about for a long time.



Creativity blossomed quite literally during our recent arts and craft sessions as we gathered to make our very own paper flowers. With colourful paper, cheerful chatter, and a bit of imagination, we transformed simple materials into beautiful blooms that instantly brightened up our home. Each flower was unique, reflecting the personality of its maker, and by the end of the session our space was filled with vibrant colour and a lovely sense of accomplishment. It was a simple activity that brought happiness, relaxation, and a fresh burst of spring to our day.

We've loved having Danny Jukebox come into our home, whose upbeat music and infectious energy has everyone smiling. Some of our family members just can't help getting up and dancing, it's wonderful to see the power of music and it's something we'll keep making a part of everyday life here.



We celebrated Holi, filled with colour and laughter! Team and family members came together to share in the vibrant festivities, enjoying the bright colours, warm smiles, and the wonderful sense of community that Holi brings. It was a truly uplifting day that reminded us of the power of celebration and connection.

More Highlights



Recent Birthday's

We had the pleasure of celebrating many team members' birthdays in the first part of this year!

January

Sowndharrajan
Martin
Athul
Nitin



February

Lovemore
Beth
Vibhutiben



March

Rohini
Nicola
Jalpa
Patricia
Ben
Maria
Sarah
Kevin
Bismy

Something Worth Sharing!

TopCashback is one of those things you come across and think “why didn’t I know about this sooner?” – some of us that are using it have earned over £100 last year, it’s such a simple way to get money back on things you’re already buying online.

To use it, you just sign up to TopCashback either on the App Store, Google Play or go to their website www.topcashback.co.uk. You simply search for the shop you want and click through to their website from the app before you buy anything.

It works by going through the app or website before you shop. For example if you were buying something from Argos, you might get around 5% back on what you spend. The money builds up in your account and you can withdraw it whenever you want.

It’s not a huge amount each time, but it soon amounts up over the months.

Happy shopping!



Enhanced Notes

Good care records tell the story of a person's day, not just what happened, but how someone was, how they felt, and what the team noticed along the way.

Enhanced Notes are detailed progress notes that give a fuller picture of how a family member has been over the course of a day or night. They sit alongside standard progress notes and are written by the team when a richer level of observation is needed.

Enhanced Notes may capture:

- How a family member presented throughout the day - their mood, emotional state, engagement and interactions with others
- Any changes in wellbeing that may signal a risk or need such as withdrawal, confusion or signs of distress
- Physical care and presentation including mobility, personal care, medication and how support was received
- How the team responded, the approaches used, the length of interactions, and the number of team members involved

The detail in Enhanced Notes matters. It helps the team build a clearer picture of a family member's wellbeing over time, spot changes early, and make sure the support being provided continues to be the right support at the right time.

If you would like any further guidance on this, please speak with your line manager.

Care Plans

As Registered Manager, one of the things that matters most to me is making sure every person who lives with us is truly known, understood, and valued for who they are. We can only do this well when we work in genuine partnership with you, the people who know them best.

I warmly invite you to spend time with us, to read and talk through care plans, to meet with the team, and to share your loved one's life story, memories, routines, and what really matters to them. We also hold relatives and friends meetings every quarter, which we will always share with you in advance, and these can be another opportunity to come together, ask questions, or simply have a catch-up afterwards if that feels right for you.

We truly appreciate that this level of involvement isn't for everybody, and that is absolutely okay; there is no expectation and no judgement. What matters most is that you feel comfortable, supported, and confident that your loved one is cared for with dignity, compassion, and respect. Our door is always open, in whatever way works best for you, and we would love you to feel part of our home, our team, and our extended family.

If you would like to be involved in your loved ones care plans, please speak with Sherin.

Upcoming Events

April

- 6th Easter Egg Hunt
- 7th Performance by singer Chantelle
- 9th Spring Waters Cafe Concert
- 15th Performance by singer Joe
- 23rd Fleet Air Museum Trip
- 29th Somerset Rural Life Museum Trip
- 30th Performance by singer Danny Jukebox

May

- 6th Performance by Chris Auburn
- 12th Ten Pin Bowling
- 19th Dobbies Garden Centre Trip
- 22nd Performance by singer Danny Jukebox
- 26th Cheddar Gorge Trip
- 27th Performance by singer Joe
- 29th Shearwater Picnic

June

- 2nd Performance by singer Chantelle
- 4th Picnic in Warminster Park
- 11th Coffee Shop Trip
- 17th Performance by singer Chris Auburn
- 18th Longleat Trip
- 30th Performance by Danny Jukebox
- 24th Weston-Super-Mare Trip

Thank you for reading, we hope to see you soon!